

South Crossing Veterinary Center
6700 Kalamazoo Ave. SE. Grand Rapids, MI 49508
Southcrossingvet.com

Animal Boarding Policies

- It is the intention of all of us at South Crossing Veterinary Center to provide your pet with a healthy, secure, and comfortable boarding experience. We strive to satisfy your needs and to treat your pet as we would our own.
- Please be aware of the following policies and conditions:
 1. **Drop off times** are Monday, Wednesday, Friday 8:00 am till 6:00 PM, Tuesday, Thursday from 8:00 am till 8:00 PM Saturday 8:00 am until 1:00 PM. No Sunday service is available.
 2. **Pick up time** is by 10:00 am. If you pick up after 10:00 am you will be charged an additional ½ day fee.
 3. We make every effort to accommodate your pet's comfort. Please feel free to bring toys, blankets etc. **However** we will not take responsibility for loss or damage to these articles and we will not be held liable for injuries inflicted by these objects. This includes carriers, leashes and collars etc.
 4. We feed Hills "Science Diet" brand foods. If your dog is on a different food, we recommend you bring the food your pet is used to. Being in a boarding situation is often stressful enough without adding diet change too.
 5. Some animals do not do well in a boarding situation. This may be because of stress, fear, aggression, or medical conditions. We reserve the option to decline boarding your pet at our discretion. We are not responsible for any problems that arise due to pre-existing conditions.
 6. To ensure the protection of all of our guests the following vaccinations are required to be up to date: Dogs: Distemper, Bordatella, and Rabies. Cats: Distemper, Leukemia, and Rabies.
 7. For pets receiving daily medications while boarding, please note that a medicating fee will apply.

One of the advantages of boarding your pet at a Veterinary Hospital is the immediate availability of medical care as well as staff that is trained to recognize and deal with medical problems. If your pet experiences a medical problem while boarding, we will attempt to reach you to consult and treat your pet. **If you cannot be reached to make decisions we will treat your animal within the following monetary guidelines.**

I authorize the following expenditure for the immediate care and treatment of my pet(s)

\$100.00 \$200.00 \$500.00 Whatever is necessary to maintain the health and life of my pet(s)

I do not authorize any medical care for my pet. By electing this option I assume and accept all responsibility up to and including the death of my pet and agree to hold all other parties blameless by my decision.

I, the undersigned state that I am the owner or authorized agent of the owner of the below listed animal(s) and I acknowledge and accept the above policies and elections. I further agree by my signing to not hold South Crossing Veterinary Center liable for unforeseen accidents or injury to my pet beyond reasonable control.

Signature and date _____

